

Vol. XI, Number 11

PUBLISHED FOR THE SOUTHEASTERN ELECTRONIC SECURITY INDUSTRY

NOVEMBER 2022

MacGuard's Insight to the State Farm & ADT Deal

CONTENTS

Associates News8
Contact Information4
Event Calendars
Events are also highlighted throughout The Sentry



By Kirk MacDowell The recent announcement that **ADT** has secured an equity investment totaling \$1.2 billion from **State Farm**, has the industry buzzing about bigger things ahead, including the impact on the smart home. According to a recent article in *SDM*,

the collaboration between the two companies reflects the increasing momentum of insurance organizations as a channel for purchase or distribution of smart products. The benefits of the partnership are numerous, including discounts offered by insurance providers to users that have smart home products installed. The partnership between ADT and State Farm is a smart move by both companies. State Farm has already been at the forefront of offering discounts to policy holders with a functional, monitored security system. With added smart home offerings such as water-detection sensors, ADT can alert homeowners and other agencies

State Farm/ADT continued on page 14

"Take us out to the ballgame, but only after we've armed our security system! " The ESA Board of Directors met recently in Telguard's home town, Atlanta, Georgia. After a day of great forward-looking planning for their Association, the group took in a defending World Series Champion Atlanta Braves game.

> Photo of the ESA Board of Directors appears on page 6.

MARK YOUR CALENDERS NOW for our 2023 Annual TNSI Convention in historic Franklin, Tennessee on September 27-29, 2023!

For more information about TNSI, please visit our website at: <u>www.theTNSI.org</u> or call TNSI Executive Director Penny Brooks at 615.791.9590.







Aren't **"At-Home"** Operators Susceptible To The Same Dangers They Monitor For?

Unlike reactive organizations, our preparation gives us the endurance to continuously provide professional monitoring services from within our hardened facilities through the most savage storms. Never from employees' homes.

When we're prepared for the worst, YOU get the best.







Rapid Response Monitoring • 800.558.7767

AL: 440, AK : 2136067, AR: CMPY.0001302, AZ: 20832, CA: AC05498; ACB5700, DC: 602513000011, DE: 02-168, DE Fire: CSRSL-0003, FL: EF0000213, IL: 127.001246, NV: NV20131073243, NY: 1200026592, OK: 648, DR: 0183, RI: 4349, TN: 834, TX: B09590, TX Fire: ACR-2020, VA: 11-2850, WA: 602 323 440



rrms.com



Published by

Syncomm Management Group, Inc. 333 Washington Boulevard, #431 Marina del Rey, CA 90292 www.snnonline.com info@snnonline.com 800-490-9680 Jerry Lenander, Publisher

No articles herein may be reproduced without written permission from Syncomm. Syncomm is not responsible for any errors or omissions in advertising.

Editorial: Copy is due the 15th of the month preceding publication. Advertising: Space reservations and copy are due the 15th of the month preceding publication.

For Editorial and Advertising information, contact:

> Jerry Lenander Ryan Makovsky, Sales Syncomm Management Group www.snnonline.com info@snnonline.com © Copyright 2022

Find us on Twitter and Facebook





www.twitter.com/snnonline

SEND US YOUR NEWS

Editorial submittals: Send your news releases to info@ snnonline.com

Training Dates:

Send your Training dates (Title, Location, City, State, Telephone and Website) to info@snnonline.com.

Special Events:

Send your special events including conferences (Title, Location, City, State, Telephone and Website) to info@ snnonline.com.



Sure. Most accountants







Reitman Consulting knows both.

Does your tax professional really understand your business? Do you have information that helps you to run your company and compete? Has your tax pro even called you to do year end planning?

Our only clients are Security and Systems Integration firms just like yours. We know the ins and outs of the profession and what it takes to succeed, not just survive. We prepared hundreds of tax returns for firms just like yours last year -- large and small.

We stay involved and communicate with you year round, not just at tax time. We are at your association meetings and conventions. We know who you are and what you do.

This year, why not get real value from your tax professional. Call 817-698-9999. Let's get started!

Our firm was originally founded as S.I.C. Consulting in 2001. We are a brick and mortar consulting group with associates who know your business and have the experience and resources to assist you.

Reitman Consulting Group began with a pencil and knowledge of the security and systems integration industry. Although founder



Mitch Reitman has much more than a pencil now, he still has the desire and ability to serve the industry.

We're ready to go. Are you?



Reitman Consulting Group, Inc. Tax Consulting - Brokerage - Valuation 5408 Woodway Drive Fort Worth, TX 76133

817-698-9999 www.reitman.us

We're here to help with Federal, State and Local Tax Preparation. Call us today.



STATE OFFICERS AND CONTACT INFORMATION

THE SENTRY

NOVEMBER 2022



4

Mississippi Security Association P.O. Box 720252, Jackson, MS 39272 Phone: (601) 668-0528 Email: msalert@bellsouth.net Website:

www.mississippisecurityassociation.com Facebook:

https://www.facebook.com/MississippiSA Executive Director: Shelley Pettit

The Mississippi Security Association offers are certification courses required to be licensed in the State of Mississippi by the Mississippi State Fire Marshal Electronic Protection Division, Certification courses are offered in person, virtual and online

Visit www.mississippisecurityassociation.com for additional information and also the Calender page in this issue of The Sentry.

Board of Directors President: Cliff King Access Control Group Past President: Jack Torrence **Global Sector Services**



Georgia Electronic Life Safety & Systems Association

gelssainfo@gelssa.com - www.gelssa.com.

Visit our website for more info on upcoming events or for membership at www.gelssa.com.



Alarm Association of Florida (800) 899-2099 www.fla-alarms.org Executive Director: Sean Guthrie southrie@fla-alarms org





Louisiana Life Safety & Security Association (LLSSA) 5000 W Esplanade Ave. #286 Metairie, LA 70006 (337) 886-7282 director@llssa.org Website: www.llssa.org Facebook: https://www.facebook.com/LLSSA Assistant Executive Director: Shelley Petti

The LLSSA will offer certification courses for Louisiana technicians and sales reps in the cities of Jefferson, Lafayette and Monroe. Students can attend class in person or participate via Zoom webinar. Registration is available at http://training. llssa.org/

Board of Directors

Chairman of the Board: Donald Wilkins, Jr., Facility Automation President: Dera DeRoche-Jolet, Alarm Monitoring Services Secretary: Mandy Quartz, Certified Alarm Systems Treasurer: Bill Hattier, Sonitrol of New Orleans Vice-President Region I: Jody Waltz, United Security Alarm Vice President Region II: Monica Wolf, LaTech, LLC Vice President Region III: Floyd Dupre, LAE Security Vice-President Region IV: Frank Gardner, Fire Tech Systems Vice-President Region V: Nathan Tucker, Automated Alarm Co Associate Member: Kathy Brown, Anixter Related Industry: Paul Sewall, PAL of New Orleans ΔLΔΒΔΜΔ ALARM Association Alabama Alarm Association

7031 Halcyon Park Drive Montgomery, AL 36117 Phone: (334) 868-3139 Email: director@alabamaalarm.org www.AlabamaAlarm.org Executive Director, Heather Coleman Davis

Associate Members and Sponsors are a very important part of our organization. We want to make it easy to become an Associate Member and to become a Sponsor. We offer a variety of Associate Membership and sponsorship levels. Please see our website for descriptions, benefits and payment. Send your contact information to director@alabamaalarm org



North Carolina Security & Low Voltage Association PO Box 1038, Wake Forest, NC 27588 919-823-4171 info@ncslva.org www.ncslva.org

For full list of scheduled events, please visit www.ncslva.org.

President Charlie Atkinson Heritage Technologies, Inc. charlie@heritageavs.com Vice President Alan Yancey Lake Hickory Security, Inc. alan@lakehickorysecurity.com Immediate Past President Jay Stone Advanced Consumer Electronics, Inc. jays@ace1983.com Secretary Sheila Yates Protection Systems, Inc.

sheila@protectionsystemsinc.com Treasurer Ken Henke

Secur-Tek, Inc. khenke@secur-tek.com

Director Area 1 Natt Laws

Alarm South mlaws@alarmsouth.com

Director Area 2 - Open **Directors Area 3** Tommy Whisnant CPI Security Systems, Inc.

twhisnant@cpisecurity.com **Director Area 4** Darwin Smith

Asheboro Fire & Security, Inc. darwin@asheborofireandsecurity.com Director Area 5 Chris Nobling Security Force, Inc. cnobling@securityforceinc.com **Director Area 6** Duncan Hubbard Holmes Electric Security Systems, Inc. dhubbard@holmeselectricsecurity.com

Associate Director Jonathan Stallings ADI jonathan.stallings@adiglobal.com Associate Director David Sperber

Napco Security Technologies, Inc. dsperber@napcosecurity.com



SOUTH CAROLINA ELECTRONIC SECURITY & TECHNOLOGY ASSOCIATION

South Carolina Electronic Security & Technology Association PO Box 1763 - Columbia, SC 29202 (803) 252-0580 info@sc-esta.org www.esta.org



Tennessee Network of Security

Integrators (TNSI) PO Box 150062, Nashville TN 37215 615-791-9590 Website: www.theTNSI.org executivedirector@theTNSI.org **Board Of Directors** President Larry Brooks ADS Security, Nashville TN President Elect: Jay Estes Security Fire Protection, Memphis TN Past President Doug Fraker HIS Security, Knoxville TN Secretary: Chip Wolf Safe T Systems Inc, Knoxville TN Treasurer: Mike Holt Alarm Alert Center, Bartlett TN VP - Northeast: Jim Zink Trimble Security Integration, Knoxville TN VP - Southeast: Corey Cochran Dependable Security Systems, Ringgold GA VP -MidState: Brian McGuire ADS Security, Nashville TN VP - West: Jonathan Nichols Nichols Fire & Security, Memphis TN VP - Upper East: Brian Robertson Comcast/Xfinity Home, Greeneville TN **Directors At Large:** Jules Richard New Age Alarms, Greeneville, TN L.J. Lynes Stanley Security Solutions, Memphis TN Associate Directors: Randy Hendricks ADI Nashville TN Jeff Clendenen Security Equipment Supply, Nashville TN **Executive Director:** Penny Brooks **TNSI TRAINING SCHEDULE**

Questions: Please call or Email the TNSI office at 615-791-9590 or executivedirector@ theTNSI.org.

Your Fire/Integration/ Alarm Company is WORTH MORE THAN YOU THINK!

Sell Your Company or Accounts Now

We have qualified buyers ready to purchase your Security, Fire, Integration business and/or accounts.

FIRE ALARM
INTEGRATION
BURGLAR
CCTV



CALL RORY'S CELL AT 1-800-354-3863

Talk to Rory Russell to get the most recent and complete Business Valuation for your company and see for yourself how much your business is currently worth.

ACQUISITION & FUNDING SERVICES

Don't Wait! We Are Closing Deals Now! (over \$35 million):

Metairie, LA\$450,000Oxford, GA\$525,000Ponoma, NY\$575,000Detroit, MI\$600,000Mt. Vernon, NY\$1 MillionBoston, MA\$1 MillionNorthern GA\$1.3 MillionJackson Hole, WY\$1.8 Million

Clifton, NJ Ft Meyers, FL Los Angeles, CA Orlando, FL

Pending: Fort Pierce, FL Edison, NJ \$1.8 Million \$5.5 Million \$10.4 Million \$11 Million

> \$2.8 Million \$10 Million

CALL RORY RUSSELL FOR A COMPLETE BUSINESS VALUATION 1-800-354-3863

Information, Testimonials, Videos and an Informative eBook available at www.afsSMARTfunding.com





ESA Board, left to right: Kirk MacDowell, President - MACGUARD Security Advisors; Scott Hightower, President - Verified Security; Tim Creenan, President - Amherst Alarm; ohn Loud, President - LOUD Security Systems, Inc., Chairman, ESA; Jamie Vos, President -Security Solutions; Jeremy Bates, President - Bates Security, LLC; Chris Mosley, President/ CEO - Complete Security Systems, Inc.; Melissa Brinkman, CEO - Custom AlarmMerlin Guilbeau, Executive Director & CEO - ESA; Mike Barnes, Founding Partner-Barnes Associates, Inc.; Kevin Stone, COO - Doyle Security Systems, Inc.; Rick Seymour, CEO -CSI: Palm Springs; Bryan Lawrence, Attorney-Buchanan, Ingersoll & Rooney; Doug Bassett, Executive Director of Licensing & Compliance - Comcast Xfinity Home

Everything You Thought About Florida Licensing Just CHANGED





You no longer have to get locked into stale, inflexible training at exorbitant prices to get BASA, FASA and Alarm Contractor training.

- The latest content
- Customize the topics YOU want to take
- ECLB approved
- Free electronic badges within 1 business day

Renewals **\$99** False Alarm **\$49** 14-Hour Initial **\$179** Alarm Contractor **\$79** Bulk Pricing Available Use code **FL22** for 10% off



www.floridabasafasa.com

FREE Mobile Badge Included!

Don't Wait Until It's Too Late

Replace POTS on All Fire Accounts Today: Tradeup to Top-Rated Fire Cell Communicator for all FACPs



Compliances (Radio): NFPA 72 2019, UL 864 10th Ed, CSFM, LAFD, NYC FD



 Safeguard All Fire Alarms now in jeopardy of failing to communicate as weather, events or Telephone Companies continue to cut off leased landlines – Tradeup to StarLink 5G LTE-M Cellular Communicators

AN 12.

- Support Any 12V/24V Fire Alarm Panel, new or old StarLink Panel-Powered Cell Technology installs in minutes with no Panel Reprogramming; NO additional power supply & NO extra conduit. Dual Path Cell/IPs now with EZ-Connect Telco jacks & self-supervised w/o modules
- Improve alarm response times when seconds matter most, with StarLink MAX Fire* cellular reporting to any Monitoring Station you choose
- Proven to Save \$1000's of Annual Budget Dollars vs. Leased Landlines Each Starlink Fire Cell Communicator replaces 2 POTS landlines per Fire Alarm Panel
- AHJ-Friendly & Code Compliant: NFPA 72 2019, UL 864 10th Ed, CSFM, LAFD, NYC FD
- Proven to work, even where others won't. AT&T or Verizon StarLink 5G LTE-M Cellular models all feature Signal Boost[™] & twin dual diversity antennae for max. signal acquisition & null avoidance, not possible with single stick antenna radios
- ALSO Integrated FireLinkXL 255 Addressable FACP with StarLink Cell or Cell/IP Built In-Up to 255 Cloud-Programmable Zones & Onboard Annunciator; All-in-One Award-Winning Low Cost FACP/Cellular Solution - No more software to learn or PC required



1.800.645.9445 • www.StarLinkFire.com

8 ASSOCIATES NEWS

SNAP ONE announced the immediate availability of multiple new WiFi 6 wireless access points from Araknis and Access Networks that further enable Partners and customers to enjoy all the benefits of the latest WiFi technology and advanced remote system



management. The introduction of Access Networks Unleashed Wireless Access Points, which took place in early August, follows the acquisition of the company by Snap One in 2021.

"Wireless networks are the backbone of every modern integration and automation project, and this new expansion gives Snap One Partners all the tools they need to deliver clients faster data speeds, improved connectivity and the surety of 24/7 system monitoring," said Brian Holden, Snap One Senior Director of Product Management, Networking & RMM.



HAKIMO announced that Brian Harrell has joined its board of advisors with a background and expertise in critical infrastructure protection will support Hakimo's growth in these markets. In 2018, Harrell was appointed by the President of the United States to serve as the sixth Assistant Secretary for Infrastructure Protection at the U.S. Department of Homeland Security (DHS). "Highly regulated industries such as electricity, water, and pipelines have particularly demanding security monitoring requirements," said Brian

Harrell. "The Hakimo AI solution relieves the burden on security teams by automatically monitoring access control events so operators can focus on what's most important."

EASTERN BANK announced Crime Prevention Security Systems, LLC (CPSS) as a new commercial customer. Headquartered in Gainesville, FL, servicing North and Central Florida, CPSS designs, installs and services security and fire alarm systems, as well as home automation systems, audio and video. Eastern Bank is providing a revolving line of credit and cash management services. "Crime Prevention Security Systems is thrilled to begin a new banking relationship with Eastern Bank," said John Pastore, Founder and President of Crime Prevention Security Systems, LLC.

SDI announced Sarah Redondo as their new Operations Manager. Redondo has been with SDi for more than ten years serving roles as Tradeshow Logistics Coordinator, Inside Sales Specialist as well as Distribution and National Accounts Manager. Currently, Sarah also supervises SDi's Latin American Sales Team.

AZENA has announced upgrades to its open platform for smart cameras that offer new integration capabilities into existing video surveillance systems. The new upgrade also contains



tools for more efficient device management for systems integrators. The new integration capabilities make it simpler for the integrator to configure and deploy smart cameras using specialized analytics - which produce unique events - into a customer's existing video surveillance system. deployment and management of these solutions for integrators, saving time, labor costs and costly truck rolls."

SNAP ONE announced the new Luma x20 family of surveillance products deliver the latest AI-powered security features and provide



customers greater peace of mind while simplifying installation and long-term maintenance through full OvrC integration. All SKUs of the x20 family are estimated to be available by early January 2023 to Partners online and at Snap One Partner Stores. "Camera and

Al detection technologies evolve quickly, and Snap One is excited to offer our Partners and their customers a new expanded line of home and business surveillance tools with the launch of the Luma x20 family," said Forest Liu, Senior Director of Product Management for Surveillance at Snap One.



WWW.CEN-SIGNAL.COM SALES@CENSIGNAL.COM

(UL)

UUFX \$2629



MARK YOUR CALENDERS NOW for our 2023 Annual TNSI Convention in historic Franklin, Tennessee on September 27-29, 2023!

For more information about TNSI, please visit our website at: <u>www.theTNSI.</u> org or call TNSI Executive Director Penny Brooks at 615.791.9590.



CHICAGO • WASHINGTON, D.C. • LOS ANGELES • MILWAUKEE



WHY OUR DEALERS REMAIN FOR DECADES

- + Exceptional service as a result of rigorous training
- + No specialists or transferred calls after pick up Fire, security, video, PERS and more
- + Dedicated data entry and onboarding teams
- + Innovation leader of central station technologies UL-approved, proprietary software In-house team can develop custom solutions
- + Industry-leading AHJ and PSAP reporting capabilities Jurisdiction fire-signal management
- + Simple account transfers from other central stations Six months of free service We support all technologies and receiver formats
- + We will never compete with you for customers That is one of our founding principles

Founded in 1967, Emergency24 is a family-owned, UL-listed central station company with monitoring centers in Illinois, Wisconsin, Maryland and California.

MER

To learn more about Emergency24 and how we can help your company gain a market advantage for decades to come, call 1-800-800-3624 or email sales@emergency24.com.

EMERgency24 999 East Touhy Avenue, Suite 500 Des Plaines, Illinois 60018

DEDE SWIHART

Director of Operations

with EM24 since 1984

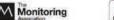






1.800.800.3624 | EMERgency24.com







CIBC



CIBC provides Valley Alarm with \$9 million financing

CIBC Bank USA announced it provided \$9 million in financing to Valley Alarm, a familyowned commercial and residential security provider, to support future growth opportunities.

Valley Alarm, founded in 1981, turned to CIBC for financing given the bank's long history of specialized expertise in the security and life safety industry.

In fact, it was CIBC's deep expertise that attracted Valley Alarm co-president Ed Michel to the bank. "Once we made the decision to move our banking relationship to CIBC, I was impressed at the speed and professionalism of the entire process. We closed the loan in less than 60 days!"

Jennifer Holloway, CIBC security market lead said, "As a bank, we know the complexities of the security industry and tailor financial solutions around those unique needs. We are pleased to provide financing to Valley Alarm to support their growth goals in Southern California."

"We're delighted to partner with a bank that understands our business so well," said Dave Michel, Valley Alarm co-president. "With the CIBC financing, we are well positioned to move quickly when the right acquisitions are identified."

To learn more about CIBC's Security Industry Banking capabilities, please contact Jennifer Holloway at 312-564-3827, jennifer.holloway@cibc.com or visit our website at cibc.com/US.



BRANDED CUSTOMER EXPERIENCES

BUSINESS PORTFOLIO SERVICES

QUALITY INTERACTIONS AT EVERY TOUCH POINT



NEW KNOXVILLE LOCATION COMING SOON!

1-800-560-6568 SECURITY-CENTRAL.COM



Better technology, better service, and better prices, all from people who care about you and your business.

Scott Gould

DIRECTOR OF SALES, SOUTH 321.615.1116 | sgould@dynamarkmonitoring.com



Specialized Security Funding Unrivaled Financial Tools for Dealers 0% Down - 0% APR Financing Call Tony Smith at (855) 723-2229 tsmith@securityfundingsolutions.com MERGERS & ACQUISITIONS

www.securityfundingassociates.com

Think Signs. Think Maxwell

Helping security professionals build their business since 1977 with personalized service and high quality products ...all at competitive prices.



 $S_{END \, \text{US YOUR NEWS ABOUT THE}}^{\text{THE}} SOUTHEASTERN STATES to: info@SNNonline.com}^{\text{THE}}$

Editorial submittals: News releases, personnel promotions, informational articles Training Dates: Course title, location, city, state, telephone and website Special Events: Conferences, meetings, conventions (title, location, city, state, telephone and website)



Advertise in the Sentry

Reach an informed, interested audience

info@snnonline.com 800-490-9680

12

STANLEY.

I am STANLEY Security

Wholesale Monitoring

alarm dealers with a personalized approach.

I am Peggy Page, Strategic Account Manager.

I am the voice of our dealers at STANLEY Security.

800-932-3304 / www.stanleymonitor.com

Licensing information at https://www.stanleysecuritysolutions.com/licenses

We are a leader in wholesale central station monitoring services offering customized solutions to independent

Security

Reach readership in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee, Virginia and West Virginia

The waiting time when your client calls for immediate assistance.

10 seconds

Our specialists answer the phone in 2 rings or less Other

minutes

monitoring centers

inmo il

Our always-on customer service will give you the competitive edge.

- Two-Ring Commitment
- Elite Recruitment & Training Standards
- After-Hours Technical Support
- •24/7 Dealer Support Staff

To learn more about our premier service, visit www.nmccentral.com

1-877-353-3031





(877) 840-5491 3550 Covington Pike #103 Memphis, TN 38128 www.ztechcentral.com

Fast Response Fair Price



certified to operate on 5G LTE-M networks.

The future is 5G LTE-M, and it's available right now.

1-800-229-2326 telguard.com



© 2022 Telguard. Telguard and the Telguard Logo are registered trademarks of Telular Corporation. Telular is a business unit of AMETEK, Inc. All Rights Reserved.

SEND US YOUR NEWS ABOUT THE SOUTHEASTERN STATES to: info@SNNonline.com

Editorial submittals:

News releases, personnel promotions, informational articles

Training Dates:

Course title, location, city, state, telephone and website

Special Events:

Conferences, meetings, conventions (title, location, city, state, telephone and website)

State Farm/ADT continued from page 1

quickly to this type of catastrophe, reducing the amount of damage to a home. According to Traveler's Insurance, 77% of homeowners' claims come from five causes: wind, nonweather water damage, hail, weather-related water damage, and theft. The impact on the smart home sector will be additional awareness and some market expansion. You can

expect to see similar announcements from competitors to ADT. It's a natural progression.



Share of wallet by offering more protection and detection capabilities to the residential and small business market is not only a good move, but one that clients desire. It takes upselling to a new level, reduces churn and ties the parties closer together.

Here's some advice to independent dealers and integrators: *"Ride the wave".* Get in front of it by aligning with local independent insurance, real estate brokers, and other home service trades, and develop your own combined go-to-market strategy

Kirk MacDowell is the founder and CEO of MacGuard Security Advisors offering guidance on how to innovate, transform, and compete in today's ever-changing electronic security landscape, in addition to being Chairman of the Security Industry Alarm Collation (SIAC).



We bring together law enforcement and alarm associations to fight against alarm ordinances that if passed, could seriously jeopardize your business!

If you neglect the problem until it reaches your door, it might be too late...



Make a difference in your future. Donate to SIAC today at siacinc.org.





AMS Puts the Services You Need in the Palm of Your Hand.

877.740.0283 | www.monitor1.com Setting the standard for quality monitoring and dealer service since 1980.





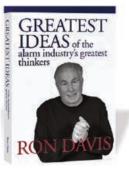
AvantGuard, a Becklar Company, is excited to announce the acquisition of Armstrong's National Alarm Monitoring and their monitoring centers and offices in Dartmouth, Montreal, Edmonton and Moncton, Canada. Founder, Gary Armstrong, commented, "AvantGuard is the perfect match for Armstrong's Monitoring. Both organizations share an intense commitment to service with core values built around genuinely caring for the safety and wellbeing of others." Armstong will remain as an active Strategic Advisor to the company. Regarding the recent acquisition, President of AvantGuard (AG), Justin Bailey, said, "The Armstrong's brand is the model of commitment and caring to their dealers. Bailey noted that Armstrong's National Monitoring Centers will continue to operate in the same locations under the Armstrong's brand and will retain their existing dedicated employees. The advisor to AvantGuard was Vertex Capital.





GREATEST IDEAS of the alarm industry's greatest thinkers

Ron Davis, one of the alarm industry's greatest leaders and motivators, asked successful entrepreneurs, "If you had just one really great idea to share with the alarm industry, what would it be?" Their answers are in this remarkable new book, available now.



Order today! Only \$40 hardback, or \$25 paperback. Call 847-955-2360 or visit www.graybeardsrus.com/greatideas.html.

Published by



Professional Websites & Lead Generation For Alarm Companies

You don't have to waste time and money with agencies that don't understand the security industry.

At AlarmBrand, we'll create a website for you that communicates your story, resonates with your audience and generates leads, resulting in higher RMR and lower attrition.

Industry expertise
 Market exclusivity
 Performance guarantee





www.alarmbrand.com



3G IS LEAVING



MQ03-LTE-M-FIRE-AV

BETTER THAN FREE! \$180 GETS YOU THE COMMUNICATOR AND ONE YEAR OF MONITORING AND CELL SERVICE

ORDER ONLINE AT WWW.USACENTRALSTATION.COM OR CONTACT:

Joyce Rosito 877 301 5129

Cliff Thompson 855 686 2926

Tom Camarda 914 672 6047

Email sales@usacs.net

*after initial free year of monitoring and cell service, the price will be a base price plus \$8 per month

MQ03-LTE-M-FIRE-AV

- Multi-band CAT M1 LTE 700/850/1700/1900/2100 MHz
- UL 864 for Control Units and Accessories for Fire Alarm Systems listed as sole path cellular
- Dual-SIM for AT&T/Verizon
- Works with any panel using contact ID, SIA and Pulse
- Fast and Easy Installation



CA: #ACO 7941

WE'RE PROTECTING YOU BEHIND THE SCENES



\mathbf{A} Altronix

The power driving the system for detection, signaling, emergency egress and more...

YOUR LEADER IN FIRE POWER SOLUTIONS.

Technician TRAINING in IP and **Emerging Technologies**



Ideal for expanding markets. Stay relevant. Dramatically reduce attrition. Sharpen your competitive edge.

NTP Continuing Education Catalog of 175+ Hours of On Line Courses

Available to purchase per course or job-specific bundles! Any purchase includes a twelve month subscription for remediation and practice.

Powered by Security CEU.com



Ideal for onboarding and licensing

Field Service Technician 1 (FST1) Intermediate Alarm Installation

24-Hour Online Courses with all the foundational skills. This course prepares your trainee to advance to the Continuing Education section providing in-depth technical and professional content. The NTP is a proud partner for providing training to the following organizations:













Courses are designed and conducted by professional training experts in the field. Programs are approved at state level for licensing.

www.NationalTrainingProgram.com 800-901-2390 info@nationaltrainingprogram.com



The Partner Pros Trust

Snap One is the one-stop shop for all your needs, combining pro feedback and expertise with high-quality products and reliable technical support to deliver exceptional smart solutions.

Price-Protected

We only sell to pros like you, which means you'll never get shopped by your customers.

Free same day shipping

All orders over \$1,000 ship free, and Partner Rewards members get free shipping on every order.

Shop Locally

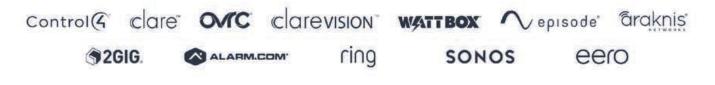
Visit one of our 35 stores across the U.S. for same-day products, demos, and inperson training opportunities..

Invested in Your Success

Bringing you trusted brands in technology categories like audio, video, surveillance, control, networking, conferencing, and remote management.

Brands You Trust

We manufacture and distribute preferred brands including:



Ready to become a Snap One Partner? Visit **snapav.com/security** to learn more.



2022 Education & Training Opportunities



MSA Training School - 2022 Training Classes -

The Mississippi Security Association offers are certification courses required to be licensed in the State of Mississippi by the Mississippi State Fire Marshal Electronic Protection Division. Certification courses are offered in person, virtual and online. Visit www.mississippisecurityassociation.com for additional

information.

(In Person, Zoom & Online) Meets MS requirements for: •Class C System Installer Class B System Technician (1 of 3) 24 CEUs - Cost \$300 Level 1 - System Installer Zoom Classes: December 9-11, 2022 Online/Self-Paced 24/7 Advanced Systems Technician Zoom Classes: •November 5-6, 2022 Online/Self-Paced 24/7 Meets MS requirements for: Class B System Technician (2 of 3) 16 CEUs - Cost \$300

ALABAMA and CEU credit

Visit www.alabamaalarm.org for complete information.

NTP PROGRAMS -FST and Continuing Education- are available to technicians nationwide. Visit www. nationaltrainingprogram.com. Details on pg. 20 Life Safety Fire Technician Zoom Classes •December 3-4, 2022 Meets MS requirements for: •Class B System Technician (3 of 3) 16 CEUs - Cost \$300 System Salesperson Zoom Classes: •November 12, 2022 Online/Self-Paced 24/7 Meets MS requirements for: •Class D System Salesperson 8 CEUs - Cost \$215 CONTINUING EDUCATION Contact MSA Phone (601) 668-0528 E-mail msalert@bellsouth.net Mississippi Security Association | P.O. Box 720252, Jackson, MS 39272

TENNESSEE

Questions: Please call or Email the TNSI office at 615-791-9590 or <u>executive-</u> <u>director@theTNSI.org</u>.

LOUISIANA Certifica-

tion courses for Louisiana technicians and sales reps in Jefferson, Lafayette and Monroe. In person or participate via Zoom webinar. Registration is available at http://training.llssa. org/.

PMSICC Review Course

December 5th - 8th

3:30 PM - 5:30 PM



• OSDP Boot Camp

 OSDP Boot Camp November 15th (ISC East) 8:30 AM – 4:30
 November 15th (ISC East) 8:30 AM – 4:30
 Management

NTP R PROGRAM

TRAINING & EDUCATION

www.nationaltrainingprogram.com.

2023 Annual TNSI Convention in historic Franklin, Tennessee September 27-29, 2023

For more information about TNSI, please visit our website at: <u>www.theTNSI.org</u> or call TNSI Executive Director Penny Brooks at 615.791.9590.



INDUSTRY EVENTS 2022-2023

2022

November 16-17, 2022 ISC East, New York, NY

2023

September 27-29, 2023 Annual TNSI Convention, Franklin, TN

November 4-8, 2023 TMA Annual Meeting, Kapalua, Maui, Hawaii

CAA WINTER CONVENTIONS - 2022-2026

Western States Security Conference

Fairmont San Francisco

November 30 - December 3, 2022 December 6 - December 9, 2023 December 4 - December 7, 2024 December 3 - December 6, 2025 December 2 - December 5, 2026

CAA PALM SPRINGS CONVENTIONS - 2022-2025

Hilton Palm Springs

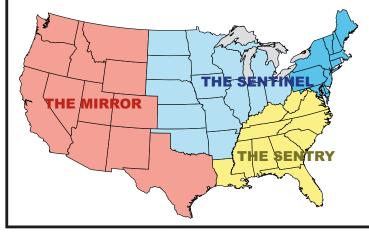
May 17 – May 20, 2023 May 15 – May 18, 2024 May 14 – May 17, 2025

THE $S_{ENTRY}^{\text{southeastern}} Y$

Want Your Advertising to Reach the Entire USA?

Along with your ad in THE SENTRY, you can run your ad in THE MIRROR and THE SENTINEL. Run your ad in all three publications and get a special rate.

Call Jerry Lenander at 800-490-9680 to reserve your spot today! Specs and information at www.snnonline.com





BUILD MOMENTUM WITH UCC



MONITORING

Quality, caring, highly trained operators that provide exceptional monitoring services.



DEALER DEVELOPMENT

Expert training and proven techniques to help you make informed business decisions.



SUCCESS

Let us show you how UCC can help you build the momentum you need to advance your company to the next level.





RESOURCES

In demand services and technologies to help you grow your business portfolio.

> JOIN UCC TODAY www.teamucc.com | 888.832.6822





PUBLISHED FOR THE SOUTHEASTERN ELECTRONIC SECURITY INDUSTRY 333 Washington Boulevard, #431 Marina del Rey, CA 90292 PRSRT STD U.S. POSTAGE **P A I D** Pasadena, CA PERMIT # 740



sign up to be the first to know when registration opens for ISC West 2023!

iscwest22.com/CAA

